

TotalCareClub



We Do More!

804-758-4314

Millers-Va.com

**SEPTIC • PLUMBING • DRAIN CLEANING
ELECTRICAL • HEATING & COOLING**

TotalCareClub



Membership Includes

 Yes	Priority Scheduling
 Yes	Guaranteed Response Time
 Free	Estimates
 Included	Plumbing Checkup
 Included	Electric Checkup
 Included	Heating Checkup
 Included	Air Conditioning Checkup
 Never Expire	Exclusive Coupons
 Yes	24-Hour Service
 Yes	10% Member Discounts
 Yes	Coupons for Septic Services
 Yes	Special Financing Promotions



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Protect your investments with Home Care Checkups

COOLING AND HEAT PUMP

- Check condenser coil
- Check evaporator coil
- Check blower motor
- Check refrigerant charge
- Lubricate motor, bearings, and fans
- Check and tighten all electrical connections
- Check temperature and pressures
- Check thermostat for proper operation
- Check and labeling off emergency shutoffs
- Check controls and safety devices
- Check capacitors
- Check condensate drain
- Check relays and contactors for proper operation
- Check ductwork for leaks
- Check proper amperage and voltage of A/C system
- Start and test operation and cycle of unit
- Check air flow
- Check humidifier/ dehumidifier

By keeping your central A/C system in top working order with annual maintenance, you can cut your monthly energy costs by about 25% and reduce breakdowns by as much as 95%!

ELECTRIC

- Tune up main panel
- Check all wiring in main panel for proper sizing
- Check breakers for proper operation
- Check all aluminum wiring in service panel for oxidation
- Check outside meter and enclosure
- Check outside main feeders
- Check visible GFCI receptacles for proper operation
- Check surge protectors
- Check attic fans for proper operation
- Check exhaust fans for proper operation
- Check all accessible lights, switches, dimmers, receptacles, ceiling fans
- Check all main service grounding and tighten as needed
- Check any visual exposed wiring in attic, basement and garages
- Check any outside and inside disconnects
- Check grounding and connections

Electrical fires cause approximately \$1.6 billion in property damage each year. Old wiring, overloaded circuits, and worn outlets are the main culprits that can cause electrical shocks and fires.

PLUMBING AND DRAIN CLEANING

- Check water pressure
- Check water heater
- Check washing machine hoses
- Check all faucets for leaks to ensure proper operation
- Dye test toilets to check for leaks to ensure proper operation
- Check all drains for proper flow
- Check garbage disposals for proper operation
- Check all emergency shutoff valves for proper operation
- Check all under sink traps and shutoffs
- Check main water meter
- Check all outside spigots

Did you know that one leaking toilet and a dripping faucet can waste over 50,370 gallons of water a year?

HEATING

- Check all the burners for proper operation
- Check the heat exchanger surface
- Check the flue pipe
- Lubricate pumps, bearings, and fans
- Check the inducer and blower motors
- Check and tighten all electrical connections
- Check the safety switch and controls
- Check the pilot assembly
- Check temperature and pressures
- Check thermostat for proper operation
- Check drain lines and traps for proper function
- Test and label of emergency shutoffs
- Check gas valve
- Check zone valves
- Check air flow across indoor coil and blower wheels
- Check ductwork for leaks
- Start and test operation and cycle of unit
- Check air flow
- Check humidifier/ dehumidifier

Annual checkups can prevent over 70% of all furnace repairs as well as improve your system's efficiency by up to 16% — saving you money!



Customer Testimonials

“I called on Monday morning to have someone come out to evaluate my brothers busted pipes since the freeze in January and no water for 6 months!! Two other plumbers had previously come out, checked the situation and never came back!!! Millers scheduled for someone to come that same day of my call. Joe was the tech/plumber that came out and he was amazing!! Very personable and determined to have us water before he left the premises. He stated that he was in the business to “HELP” people and that is exactly what he did. May I say it was not an easy task either!! But he succeeded!! I would recommend this company in a minute without hesitation. I rate the company with the 5 star but rate JOE on a scale of 1-10 at 20 for sure!! Thank you all so much for coming to our rescue!!!”

– Lois H.

“Very satisfied with the service from Miller’s. They truly know what Excellent Customer Service is! They are prompt, courteous, professional and ensure the job is done right. In a time when customer service is hard to find Miller’s stands out as a business who values their customers. We recommend them 100%.”

– Jimmie W.



“We had been battling with clogged pipes issue for over a month. Couldn’t figure out the problem. Then the septic needed to be pumped. Called Miller’s and they were able to get out to pump within a few hours so we were able to see what the clogged problem was and we were still unable to find the problem. They sent Anthony & Joey out the next day, they were thorough and did everything possible to find the problem and did! They explained everything as they went along. They were able to fit us in first thing this morning so we would not be without functioning water in our house. They go above and beyond with communication and customer service.”

– Karen H.

“I just wanted to sincerely thank you and your staff for providing excellent service at my residence this morning. Your master technician Brandon was very helpful and professional. I was so pleased with the quality and level of service, that I decided to purchase the maintenance plan included with today’s service.”

– Nelson M.

EXCLUSIVE TOTAL CARE CLUB MEMBER BENEFITS

- *Free estimates — We will gladly assess any repair needs within your plan(s) and provide estimates at no additional charge to you for the duration of your club membership.*
- *Priority scheduling — Whether you’re calling for routine or emergency service, you will receive the earliest available scheduling.*
- *10% member rate discount*
- *Money saving coupons*
- *High performance checkups*
- *24/7 Great Service Discount — If you require emergency service, you will never pay a premium fee.*
- *Fast, free financing*

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